

Diagnosis and Trouble-Shooting

11.1 7-Segment-Display

Many sources of faults can be narrowed down with the diagnosis display.

Displ	ay	Explanation		Output		100000000000000000000000000000000000000	o drive	
		Comment	Ready	Warning ²⁾	631	635/637	637+	637f/638
(C	ode) _{00h}	no display	off	off	Ø	☑	Ø	Ø
		any control voltage? external fuses ok?						
	03h	system ready for operate	on	off	Ø	Ø	Ø	Ø
		drive ready, not active						
	01h	drive ready for operate!			Ø	Ø	☑	Ø
*		DC link voltage within the limits, power stage active, fault-free						
	12h	internal STOP with serial deactivating	off	off		Ø		
		activate drive via serial interface						
424	82h	regulator of serial interface (bus interface) deactivated!	off	off	V		<u> </u>	
		only if bus interface is integrated						
40000	90h	deactivated with delay time for the brake		<u> </u>		团		
Taran i		deactivated via input.	on	off				
		deactivated via serial command.	off	off			<u> </u>	
*****	92h	Active input is activated with switching on 24 V control voltage	off	off		☑	X10.22	√ X10. 22
		switch enable X10.xx switch on 0 V and after that 24 V			X10. 7	X10.22		
	46h	Under voltage of control voltage	off	off				
•		Power supply switched on? Power supply o.k? internal fuse o.k.? control voltage < 17 V			Ø	<u> </u>		<u> </u>
1	60h	Under voltage in DC-bus < Ua low threshold	off	off				
		check power supply (power supply unit, wiring, fuse), check under voltage parameter						<u> </u>
	DAh	feedback system error (e.g. resolver)	off	off			<u> </u>	
		wiring to encoder system ok? encoder system supply ok?						1 17
682.00	F2h	l²t- overload of the drive	1)	1)				
		does the control loop oscillate? P-amplification too high mechanics stiff? requirements too high? is warning /8/ evaluated?						
	66H	overload of the motor I2t	1)	1)				
		does the control loop oscillate? P-amplification too high mechanics stiff? requirements too high? is warning /8/ evaluated?						



Displa	ay	Explanation	Output		Servo drive			
	ode)	Comment	Ready Warning		631	635/637	637+	637f/638
	B6h	over temperature of the output stage (> 90°C)	1)	1)	Ø	Ø	Ø	团
		adequate cooling of the regulator? ambient temperature too high?						
	3Eh	over voltage on DC bus	1)	1)		1	Ø	☑
		ballast module ok? adequate ballast module?						
and the second	E0h	chassis shorting and short circuit due to hardware	off	off	\square	Ø	\square	Ø
		motor cabling ok? digital-loops setup ok? short circuit to chassis in the motor? braking resistor: ohm- value too low? try to start fresh! send in for repair		490000				
	FEH	WARNING! Overload of the regulator I²t or motor I²t or temp output stage too high. If no reaction within approx. 3sec.it switches off with signals /3/, /4/ or /5/. Signal /8/ clears when there is no more danger or it is switched off mechanics stiff? defective bearings; cold grease? reduce requirements and creep to next possible STOP	on	1)			☑	Ø
	F6h	over temperature motor(NTC/PTC)	off	-+W	Ø	Ø	Ø	Ø
		check overload of the motor / cooling etc.						
	2Eh	motor temperature too high	on	1)	V	Ø	Ø	Ø
		check overload of the motor / cooling etc.						
	80h	ballast active						
		Brake energy is removed						
	38h	warning I2t ballast too high						☑
<i>l</i> ,		ballast resistance usage >90%						
	7Ch	switch off ballast	on	1)				
(a) (b)		ballast resistance overloaded						
	6Ch	X 300 – Module not inserted or wrong inserted or defect	off	off				
		X 300 testing						
	6Eh	X 300 – setting wrong						
		X 30 / X40 Counter-Configuration test in						
		the EASYRIDER® Windows – Software tracking window exceeded 3)	1	<u> </u>	Ø	Ø	V	Image: contract to the contract
	1Ch	-						
		only in operation mode position control, will be deleted with the next run-command						<u></u>



Displ	ay	Explanation	ł	Output	100 A	. M. S.	o drive	
(Code)		Comment	Ready	Warning ²⁾	631	635/637	637+	637f/638
	1Eh	tracking error with switch off			Ø	Ø	Ø	Ø
		only in operation mode "position control"						
	20h	limit switch + 3)			Ø	Ø	Ø	Ø
1		limit switch + X10.xx on 0 Volt, from Firmware 6.16			X10.8	X10.14	X10.14	X10. 14
	08h	limit switch - 3)				☑	Ø	1
		limit switch-X10.xx on 0 Volt, from Firmware 6.16 3)			X10.9	X10. 15	X10.15	X10. 15
	9Eh	limit switch + / limit switch -			Ø	Ø	Ø	✓ ✓
		both limit switch X10.xx on 0 Volt, from Firmware 6.16			X10.8 X10.9	X10. 14 X10. 15	X10. 14 X10. 15	X10. 14 X10. 15
	76h	memory-checksum-error	off	off	Ø	V	☑	
		try new start, store the value again						
	62h	DC Bus Unterspannung < 100 V						
		-						
	4Eh	1: internal software error, Watchdog]			Ø	\square	Ø
		2: blinking: BIAS software error						☑
		1; Firmware version check		ļ				
and the State		2: Bias program error fix						17
	EEh	starting lockout RP SBT with 637f starting lockout STO1 and STO2 with 638						Ø
		Terminal X290. 3/4 check with 637f TerminalX11. 1/4 check with 638						
j	24h	STO1 und STO2 Signale Difference>20 Seconds						☑ 638 only
		Switch Off /On Control Voltage						
	26h	X10.22 Quickstop Ramp active						638 only
	42h	X10.22 low high slope missing						638 only
4600000	2Ah	Max. speed overload		A minoral value of the state of				Ø
<i>IT</i> 1,		check speed limits resp. setpoint speed						
	4Ah	CAN - Open 402 Sync Message error in Interpolated positioning mode	***************************************		6.19c			☑ 8.19d
		-						



Display		Explanation		Output		Servo drive			
71,771,676,7	Code)	Comment	Ready	Warning ²⁾	631	635/637	637+	637f/638	
	9Ch	SSI – Encoder Error						☑ 8.21	
	9Ch	CAN-BUS Error Flashing display Noise on bus or lane missing!						☑ 8.33	
	CEh	Profibus-Modul Error						☑ 8.31	
	30h	638 Active Delay time runs						☑ 638 only	
	8Eh	638 SAFETY- Parameter Ram Error						638 only	

- 1) Reaction to these errors chapter: "

 Function diagrams from inputs and outputs"
- 2) With configuration corresponding chapter: "

 Operating modes and pin functions"
- 3) Operating mode "Position Control" only

The error signals are shown as long as there is control voltage (Us), also when the power (DC-Bus) is switched off for safety reasons.

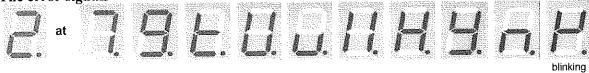




11.2 Reset of a Drive Trouble

A general precondition for correct execution of the Reset is the elimination of the error cause.

The error signals



of the drive can be reset via:

- 1. Control voltage OFF/ON,
- 2. the serial command "Drive Reset" 0x02

The host login must be occurred.

The drive must be deactivated via the serial command "deactivate Drive" 0x00.

3. the fieldbus-command "Drive Reset" 0x16 (22 decimal)

The host login must be occurred via the BUS command 0x01. The drive must be deactivated via the BUS command "deactivate Drive" 0x14.

The fieldbus command "Drive Reset" with constant repetition of the fieldbus command 0x16 will be works-off only once.

For further processing, it is necessary, meanwhile to send another control word (e.g. 0 status order).

4. a 0 - 1 flank on input X10.11

Precondition:

- The input X10.11 is with function 1"Reset drive fault" configured (EASYRIDER® Windows Software)
- There is no host login.
- The input Active, (X10.22) is inactive (0V)
- The signal must be present min. 250 ms

Notice !!

After remove of the tracking error deactivation the warning message (tracking error) is active up to the next move command.

The error signal (releasing before ready) can be reset by deactivation the drive.

